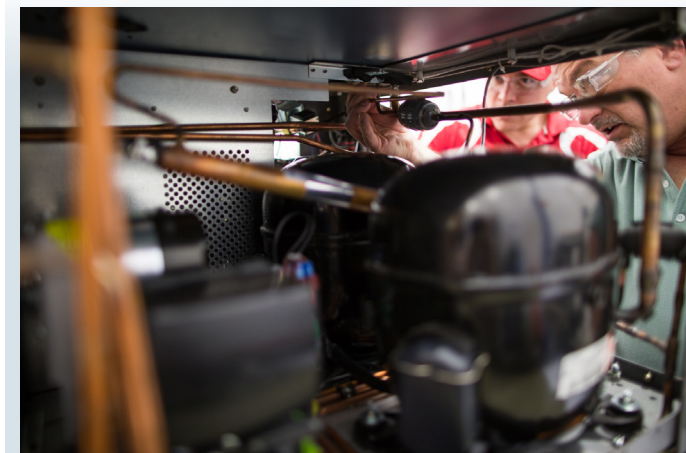


Helmer Scientific

Service Support Plans

Why should you invest in Helmer Service?

- Single point of contact for service needs
- Annual Preventative Maintenance, including calibration
- Helmer qualified partners
- Regional parts depot for improved uptime



High-performance, precision laboratory equipment requires regular maintenance for optimum performance. It is important to ensure that all scientific equipment is maintained regularly.

ACT NOW!

Contact Technical Service
 800.743.5637 | 317-773-9073
 email: techservice@helmerinc.com

Service Support Plans

TrueBlue™ Plan Features	TrueBlue™ Maintenance Plus
Helmer Scientific Service	
Annual Onsite Preventative Maintenance annually from Helmer qualified	✓
Annual NIST ISO17025 Certificate of Calibration*	✓
Unlimited priority technical phone/email support	✓
Priority Onsite Support, 48 hr response time	✓
Loaner unit	20% off standard cost
Repair pickup/delivery	20% off standard cost
Parts and Labor	20% off standard cost

Standard product warranties include phone support and labor (years varies by product). Discounts available for multiple units.

*The CDC recommends that vaccine storage providers maintain up-to-date Certificates of Calibration. Helmer Scientific provides a Certificate of Traceability (Report of Calibration) that includes the elements required by the CDC, specifically ISO 17025.